



**NIPPON
PAINT**

Product Warranty Details

**WEATHERBOND
PRO**

HIGHLY DURABLE EXTERIOR EMULSION



**NO. 1 PAINT IN
ASIA PACIFIC***

*Source: Top25 2023 Paint Manufacturers in Asia Pacific. Asia Pacific Coatings Journal, pp. 23

ABOUT THE PRODUCT:

Nippon Paint Weatherbond Pro is a high performance, pure acrylic exterior painting system which offers outstanding protection for exterior surfaces. The product also offers unique protection against water, algal attack, dust pick-up, hairline crack, efflorescence and extreme weather. Weatherbond Pro base paint is an elastomeric paint with fibers which ensure high performance. Weatherbond Pro system provides effective waterproofing and anti-carbonation properties.

REGISTRATION:

To avail the benefits of warranty it is essential to register warranty online with us by visiting www.nipponpaint.co.in. Warranty shall be issued if minimum 60 L of material is purchased. Warranty period will commence from the date of purchase as evident from invoice of last purchase of the product. Hence it is mandatory that warranty to be registered within 15 days from purchase of the product. For sites where total purchase of Weatherbond Pro exceeds 200 L, special terms and conditions is applicable, please get in touch with our representatives for the same and the warranty is subject to a satisfactory Pre- inspection of the surface to be painted by the company representative. After completion of painting again an inspection will done by company representative and warranty shall be issued if inspection found to be satisfactory.

WARRANTY COVER:

Nippon Paint Weatherbond Pro is high performance product with 16 years performance warranty (colour retention, peeling and flaking) on vertical surfaces, 10 years waterproofing and Anti Algal warranty on vertical surfaces. For waterproofing warranty on vertical surfaces applied, terrace and horizontal surfaces to be painted with Nippon Paint Walltron Hydroshield Dampproof once in a 5 years. If not applied then water proofing warranty will be excluded and only performance, Anti algal warranty is applicable. If instead of Weatherbond Pro Base Coat and Weatherbond Pro top coat, Nippon Paint Dr. Bond Primer and Weatherbond Pro Top Coat applied then only 13 years performance warranty is applicable.

Throughout this warranty paint failure shall mean any one of the following occurring, subject to other terms and condition laid down in this warranty

- i. Film integrity, Flaking, Peeling of the Weather Bond PRO base coat and /or top coat by one coat of paint coming off from another or the paint film coming off from the substrate.
- ii. Cracks developed in the film due to non formation of paint film.
- iii. Fungal / Algal growth on vertical wall surfaces only which is spread over atleast 10 sq ft.
- iv. Shade Fading.
- v. Water ingress through exterior surfaces (only on vertical walls) where Weather Bond Pro is applied.

CONDITIONS AND LIMITATIONS:

- a. When total purchase volume of the top coat in the system exceeds 60 L.
- b. When applied on exterior vertical masonry walls only.
- c. Weather Bond PRO has been used on the recommended surface.
- d. The entire painting system is as recommended by the company.
- e. Surface preparation prior to painting and paint application is as per procedure recommended by the company. Details of surface preparation and application are available on the container and in company's website www.nipponpaint.co.in.
- f. Weather Bond PRO basecoat applied at a coverage not exceeding 3.25 sq. mt per coat/liter
- g. Weather Bond PRO base coat is top coated with Weather Bond PRO top coat as per recommended procedure mentioned in technical data sheet available in our website.
- h. Weather Bond PRO top coat is applied at a coverage 5.10-6.10 sq mt for two coats/liter
- i. Cracks up to 3mm on surface are treated with Nippon Paint Construction solution product as per recommended application procedure.
- j. Expansion joints are properly sealed with appropriate sealants.
- k. Window frame joints are sealed properly with sealants.
- l. Loose plaster and structural cracks are filled as per standard construction practice.

EXCLUSIONS:

- a. This Warranty does not apply if undercoat applied is white cement or lime or any other brand other than Nippon products.
- b. Water proofing warranty is applicable only if terraces are applied with appropriate Nippon Walltron Water Proofing Series once in 6 years.
- c. This Warranty shall not cover defects caused directly or indirectly by any one or more of the following factors and the Company's decision on the cause of the defect shall be final and binding.
 - 1. Due to improper storage or handling of the Product.
 - 2. Due to substandard and / or defective workmanship in the execution of work.
 - 3. Deterioration of paint film including but not limited to staining, efflorescence, lime blooming, fungal / algal growth caused from constant dampness around and within the walls from air conditioning units, high moisture retention caused from water seepage, source of water leakage like plant pots, intermittent dripping of water due to proximity of vegetation, capillary rise of ground level water or defects of similar nature.
 - 4. Water seepage arising out of interior components of wall such as concealed pipelines, bathroom/ toilet with eroded tile joints and nahani traps.
 - 5. Inadequate housekeeping of terrace or roof without water drain resulting into water logging.
 - 6. Defects caused from insufficient paint film thickness that does not cover substrate adequately.
 - 7. Poor or improper surface preparation and paint application procedure or surface with contaminant and not dry.
 - 8. Defects in the design of the building or roofing system, including inadequate drainage system, settlement and movement.
 - 9. Building or structural expansions or additions or reductions of building components. Puncturing of cured membrane due to sharp objects, movements of heavy objects.
 - 10. Water seepage through ducts or other areas where weather bond pro is not applied due to inaccessibility of those areas.
 - 11. In case of failure of underlying putty / texture / plaster which in turn causes failure in the system.

CLAIM PROCEDURE:

- (a) Any claims under this warranty should be intimated to the company (in the manner prescribed below) not later than one week from the day when the defect giving rise to the claim is first discovered.
- (b) Intimation of claims should be made by any of the following means:
 - a. calling toll free number: 1800 425 3636;
 - b. sending an email to: tu@nipponpaint.co.in
- (c) On receipt of intimation of a claim, the company will arrange for its representative to visit your site and evaluate the nature of the complaint. Should the findings of the inspection conclude that the claim falls within the scope of this warranty, the company shall provide the limited benefits as detailed in the section below.
- (d) The original invoice issued at the time of purchase of the product and the original warranty card must be produced to avail of the benefits under this warranty.

COMPANY'S LIMITED LIABILITY:

The company's liability is limited to material or material and labor cost for the affected area only and any other related, incidental or consequential cost shall be borne by the customer.

Subject to the terms of this warranty, in the event of paint failure due to manufacturing defects that occur during the relevant warranty period, the company will provide the following:

- (a) The company will offer, either the required quantity of equivalent or comparable product at no charge, or the price of the required quantity of the product (at the market rate prevailing on the date when the claim is lodged) as is necessary to repair the affected area only. The company will determine the extent of the affected area and the quantity of product that will be sufficient to repair specific areas affected by the defect. The company's decision on all of the above matters (which shall be made in its sole discretion) shall be final and binding.
- (b) The Company will pay the labour costs required to repair specific area affected by the defect. The Company will estimate the labour cost required to repair the affected area based on the existing market rate in the location of the site. The labour cost may be determined on basis of a per sq. ft. rate or on a daily wages basis. The Company's determination of appropriate labour costs and the basis for the costing shall be final and binding.

COMPANY'S LIMITED LIABILITY:

(c) Benefits under this Warranty will be made available only if (i) Warranty is registered (ii) the said benefits are accepted as full and final settlement of all claims against the Company and (ii) agrees to keep the facts and all matters concerning the defects, claim and the benefits provided under this Warranty confidential at all time.

Where any claim arises during the warranty period, the period will not start afresh after settlement of the claim.

JURISDICTION:

All disputes arising from, related to or in connection with this warranty will be subject to the exclusive jurisdiction of appropriate courts in Chennai, to the exclusion of any other court that may have jurisdiction in such matters.

MISCELLANEOUS:

Except as expressly warranted herein, the company expressly disclaims all warranties of any kind, whether express or implied or statutory, including, but not limited to the implied warranties of merchantability, quality or fitness for particular purpose.

The Company shall use its reasonable efforts to ensure that the replacement material required for the repairs is available to customer as soon as possible, but does not assume any liability for any delay caused in this respect.

The company reserves the right to visit the site to carry out inspection at the site where claim has been raised. Customer should not do any rectification or repairs of the affected areas before such visits, if done so then the warranty becomes null and void.

All disputes arising from, related to or in connection with this Warranty will be subject to the exclusive jurisdiction of appropriate courts in Chennai, to the exclusion of any other Court that may have jurisdiction in such matter.

CUSTOMER AND WARRANTY DETAILS

Customer Name: _____

Contact Number: _____

Address: _____

Warranty Number: _____

Base: _____ Shade Code / Name: _____

Quantity: _____

Dealer Name: _____

Warranty Cover: _____ Warranty Period: _____

Quality Assurance

Nippon Paint (India) Private Limited

Signature & Seal.

I hereby declare that I have read and understood the terms, conditions and liabilities pertaining to this warranty.

Customer Signature: _____

Customer Name: _____

Date: _____

[illegible]

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CORPORATE OFFICE

NIPPON PAINT (INDIA) PRIVATE LIMITED

Prestige Palladium Bayan, No. 129 to 140, 9th Floor,
Greens Road, Thousand Lights, Chennai - 600006, India.

Customer Care: 1800 425 3636, Email: tu@nipponpaint.co.in, SMS 'NIPPON' to 56070

www.nipponpaint.co.in

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12. Growth of algae or fungus on surfaces other than masonry walls.
 13. Surface deposition of fungus / algae, dirt or contaminant that can be removed through periodic cleaning. Fungus and algae growth that can be washed off is classified as a foreign layer deposited on paint film. Trace difference in color or texture of new materials being supplied for repair work against previous material.
 14. Claims of indirect, incidental or consequential damages resulting from breach of this Warranty are specifically excluded.
 15. Failure to follow the instructions of the Company on preparation of surface before application of the Product and failure to undertake maintenance of the surface as prescribed by the Company.
 16. The roof or vertical walls of building which is not painted with WeatherBond PRO system are free from moisture, seepage and dampness.
 17. Factors out of the Company's control
 18. Paint Failures due to structural defects, excessive bird dropping, spitting, and staining due to plant pots;
 19. Natural calamities such as earthquakes, Fire, cyclones and abnormal rain, flood etc.
 20. Failure or defects in structure or in previous coat;
 21. Vandalism or heavy impact on the paint film with likes furnitures or objects with sharp edges;
 22. Act of god;
 23. Abuse or negligence by customer
 24. Normal wear and tear.